



Martha Santana-Chin

Chief Executive Officer

L.A. Care Health Plan

Martha Santana-Chin is the Chief Executive Officer of L.A. Care Health Plan, the nation's largest publicly operated health plan, proudly serving more than 2.6 million members. With a deep belief in the power of collaboration, she works closely with the Board of Governors and key leaders across the healthcare ecosystem to set a strategic vision that drives systemic transformation for healthier communities. Dedicated to fostering partnerships and building bridges, she champions efforts to enhance the quality of care for all, particularly those in underserved areas. Ms. Santana-Chin also oversees L.A. Care's operations, ensuring that the organization remains responsive, accountable, and steadfast in its mission to provide equitable access to high-quality care with integrity and compassion in a constantly evolving healthcare landscape.

Ms. Santana-Chin brings nearly three decades of experience in managed care, operations, delivery system strategy, provider relations, network management, value-based care programs, product development, and overall business line accountability. She is a proven leader who has designed and led transformational programs to expand access to care for California's most vulnerable residents, advance health equity, and improve affordability. Her extensive healthcare leadership experience includes working with independent physician practices, hospitals, federally qualified health centers, and health plans, serving Medi-Cal and low-income communities.

Before joining L.A. Care, Ms. Santana-Chin served as Plan Chief Product President for Health Net in the California Market, where she was accountable for 3 million members, the Medicare and Medi-Cal lines of business and led health plan operations. Over the course of her career, she played pivotal leadership roles in every stage of California's managed care journey. Her work focused on serving low-income populations, ensuring their successful transition into managed

care, and, more recently, advancing whole-person care by integrating medical, behavioral, and social services. She was instrumental in building high-performing teams and shaping delivery system design and population health management strategies to drive innovation and better serve individuals with complex healthcare needs.

Ms. Santana-Chin's dedication to the community extends beyond her work at L.A. Care. She serves as Board Chair for the United Way of Greater Los Angeles, supporting efforts to drive social change and address systemic inequities in the region. She is also an active member of several leadership tables focused on empowering communities, shaping policies that enable economic mobility, and supporting underserved populations. Her leadership is rooted in a deep understanding of the interconnectedness of health, economic opportunity, and social well-being.

Ms. Santana-Chin holds a B.S. in finance from California State University-Long Beach and an MBA from the University of California, Irvine – Paul Merage School of Business. She is the proud mother of three college-aged young men and resides in Los Angeles County with her husband. Her journey—marked by collaboration, service, and a steadfast commitment to equity—continues to inspire those around her as she leads L.A. Care Health Plan toward a future where all communities thrive.